### Udai Pratap Autonomous College, Varanasi



# 1.4 Feedback Analysis Report Session: 2019-20

## Feedback Analysis Report 2019-20

### Index

S/N	Name of Event	Page No.
1.	Students' Feedback Analysis Report	3
2.	Teachers' Feedback Analysis Report	6
3.	Parents Feedback Analysis Report – 2018-19	10

## Udai Pratap College, Varanasi

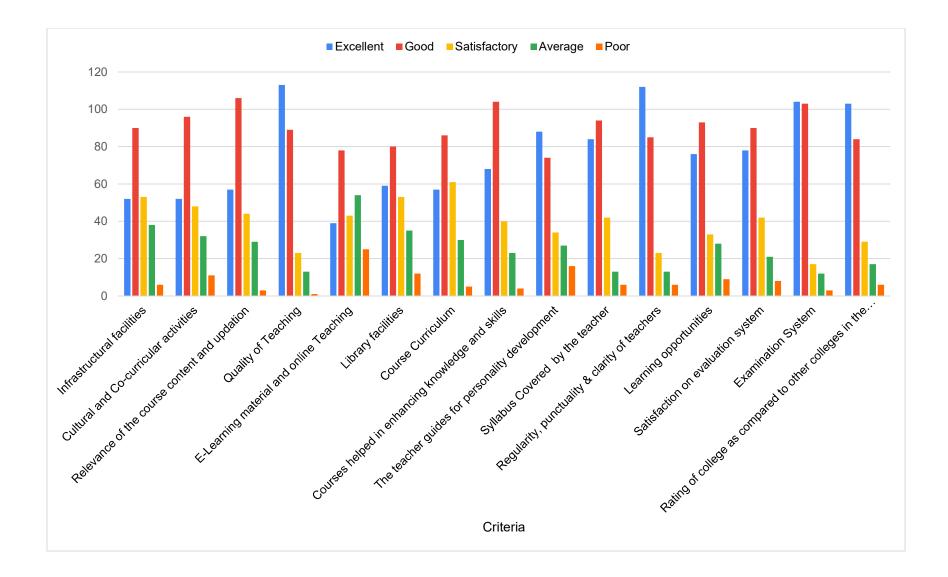
(An Autonomous Institution Affiliated to MGKVP, Varanasi)

### Students' Feedback Analysis Report - 2019-2020

The Student Feedback Analysis Report for the academic session 2019-20 at Udai Pratap College, Varanasi, aims to evaluate the overall satisfaction and perception of students regarding various aspects of their educational experience. This report provides an analysis of the feedback received across different criteria and statements. The data collected through an online Google form embedded in college's website from students has been categorized into 15 criteria/statements. The responses have been analyzed on a scale ranging from "Excellent" to "Poor." The following report summarizes the findings, highlights strengths, and identifies areas for improvement.

		Responses					
S. No.	Criteria/ Statements	Excellent	Good	Satisfact	Average	Poor	Total
1	Infrastructural facilities (Classroom, Laboratory, and other Campus facilities)	52	90	53	38	6	239
2	Range of activities (Sports, NCC, NSS, Rovers Rangers, Outreach cultural activities and other Co-curricular activities)	52	96	48	32	11	239
3	The courses studied by me are relevant and the contents are revised at reasonable intervals	57	106	44	29	3	239
4	Quality of Teaching	113	89	23	13	1	239
5	E-Learning material and availability of online Teaching	39	78	43	54	25	239
6	Library facilities	59	80	53	35	12	239
7	Course Curriculum (Well Designed and updated)	57	86	61	30	5	239
8	The courses studied by me have enhanced my knowledge as well as my skills and capabilities.	68	104	40	23	4	239
9	The teacher guides for overall personality development of the students.	88	74	34	27	16	239
10	Syllabus Covered by the teacher	84	94	42	13	6	239
11	Regularity, punctuality & clarity of teachers in classroom.	112	85	23	13	6	239
12	The teacher provides the opportunities to learn and grow	76	93	33	28	9	239
13	Satisfaction on evaluation system (examination, Practical, viva- voce, assignment etc.) in your course.	78	90	42	21	8	239
14	Examination System	104	103	17	12	3	239
15	Rate your college as compared to other colleges in your city.	103	84	29	17	6	239

#### Summary sheet of Students' Feedback 2019-20



Overall, 239 students responded to the feedback regarding various aspects of Udai Pratap College. The criteria with the highest ratings include quality of teaching, teacher guides for personality development, and examination system. The criteria with the lowest ratings include elearning material and online teaching, library facilities, and satisfaction on the evaluation system. The key observations and suggestions for improvement based on the feedback provided are summarized here.

#### **Key Observations:**

- 1) The majority of students rated the quality of teaching as excellent, indicating a high level of satisfaction in this aspect.
- 2) E-learning resources and online teaching received mixed feedback, suggesting the need for further improvement in these areas.
- 3) The college excels in infrastructure, with a significant number of students rating it as good or excellent.
- 4) Opportunities for learning and growth, as well as the contribution to personality development by teachers, received positive feedback.
- 5) The examination system and course curriculum were generally well-received by students.

#### **Recommendations:**

- 1) Enhance e-learning resources and the availability of online teaching to meet the evolving needs of students.
- 2) Address areas where satisfaction is lower, such as online teaching, library facilities, and syllabus coverage.
- 3) Continue the positive practices in teaching quality, infrastructure, and overall student development.

#### **Conclusion:**

The feedback analysis provides valuable insights into various aspects of Udai Pratap College's performance during the academic session 2019-20. While there are notable strengths to be proud of, there are also areas that require focused attention and improvement. The college should use this feedback to enhance the overall educational experience for its students and continue its journey towards academic excellence.

Date: 09-9-2020

IOAC Co-cooliditation Internal Quality Assurance Cell Udai Pratap Autonomous College Varanasi-221002

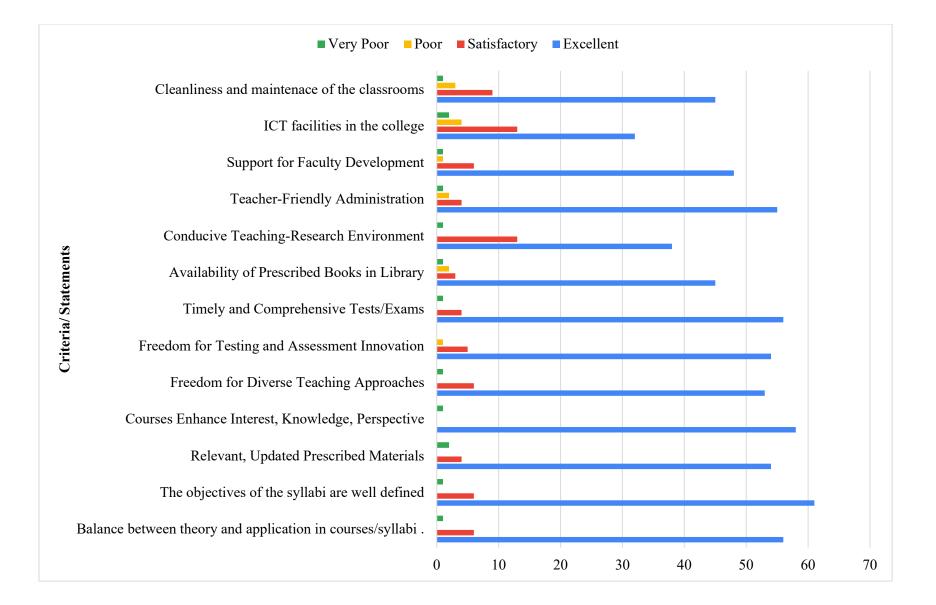
## Udai Pratap College, Varanasi

(An Autonomous Institution Affiliated to MGKVP, Varanasi)

### **Teachers' Feedback Analysis Report – 2019-2020**

In this Teachers' Feedback Analysis Report for the academic session 2019-20, we delve into the valuable feedback provided by the teaching faculty at Udai Pratap College, Varanasi. The data collected through an online Google form embedded in college's website from faculty members has been categorized into 13 criteria/statements. The responses have been analyzed on a scale ranging from "Excellent" to "Very Poor." Collected across various critical criteria, the feedback from 79 respondents offers a detailed insight into the strengths and areas for improvement within the academic environment. As we navigate through the data, we uncover patterns and sentiments that shed light on the satisfaction levels of teachers regarding the courses, syllabi, administrative support, and overall infrastructure. This report aims to distill these findings, providing a roadmap for the college to amplify its strengths and address specific areas that may benefit from focused enhancement efforts. Through this analysis, we endeavor to contribute to the ongoing pursuit of excellence in the educational experience offered by Udai Pratap College.

			Responses					
S. No.	් ත් Criteria/ Statements	Excellent	Good	Satisfacto rv	Poor	Very Poor	Total	
1	The courses / syllabi taught by me have a good balance between theory and application.	56	16	6	0	1	79	
2	The objectives of the syllabi are well defined	61	11	6	0	1	79	
3	The books/journals etc. prescribed are relevant, updated and cover the entire syllabi	54	19	4	0	2	79	
4	The course / syllabi of the subjects taught by me increased my interest, knowledge, and perspective in the subject area	58	20	0	0	1	79	
5	The college has given me full freedom of teaching such as group discussions, student seminar presentations and learners' participation	53	19	6	0	1	79	
6	I have the freedom to adopt new techniques / strategies of testing and assessment of students	54	19	5	1	0	79	
7	Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	56	18	4	0	1	79	
8	The prescribed books are available in the library	45	28	3	2	1	79	
9	The environment in the College is conducive to teaching and research	38	27	13	0	1	79	
10	The administration is teacher friendly	55	17	4	2	1	79	
11	The college provides adequate opportunities and support (Orientation, Refresher and FDP) to faculty members for upgrading their skills and qualifications	48	23	6	1	1	79	
12	ICT facilities in the college are adequate and satisfactory	32	28	13	4	2	79	
13	The classrooms are clean and well maintained	45	21	9	3	1	79	



Key Findings of the teachers' feedback collected across various criteria to assess overall satisfaction and areas that may require improvement is presented here under.

- **1)** Course/Syllabi Balance: The majority of teachers (71%) believe that the courses/syllabi have a good balance between theory and application, with 56 teachers rating it as excellent.
- 2) Well-Defined Objectives: A significant portion of teachers (77%) feel that the objectives of the syllabi are well defined, with 61 teachers rating it as excellent.
- **3)** Relevance of Prescribed Materials: While the majority (68%) find the prescribed books/journals relevant, updated, and covering the entire syllabi, there is room for improvement as 6% rated it as poor or very poor.
- 4) Interest and Knowledge Enhancement: Most teachers (73%) indicated that the course/syllabi increased their interest, knowledge, and perspective in the subject area, with 58 teachers rating it as excellent.
- 5) Teaching Freedom: A majority of teachers (67%) believe that the college provides them with full freedom of teaching, with 53 teachers rating it as excellent.
- 6) Testing and Assessment Strategies: The majority of teachers (69%) feel that they have the freedom to adopt new techniques/strategies for testing and assessment, with 54 teachers rating it as excellent.
- 7) Timely Conduct of Tests and Examinations: A significant portion of teachers (71%) believe that tests and examinations are conducted well in time with proper coverage of all units in the syllabus, with 56 teachers rating it as excellent.
- 8) Availability of Prescribed Books: Some teachers (10%) expressed concerns about the availability of prescribed books in the library. The college should consider addressing this issue to enhance resource accessibility.
- **9)** Conducive Teaching and Research Environment: While the majority (64%) find the environment conducive to teaching and research, there is room for improvement as 14% rated it as poor or very poor.
- **10) Teacher-Friendly Administration:** Most teachers (70%) believe that the administration is teacher-friendly, with 55 teachers rating it as excellent.
- **11) Opportunities and Support for Faculty Development:** Most teachers (72%) feel that the college provides adequate opportunities and support for upgrading their skills and qualifications, with 48 teachers rating it as excellent.
- **12) ICT Facilities Satisfaction:** Satisfaction with ICT facilities is relatively lower, with 41% expressing concerns. The college should consider enhancing and upgrading its ICT infrastructure.
- **13) Classroom Cleanliness and Maintenance:** While most teachers (57%) believe that classrooms are clean and well-maintained, there is room for improvement as 13% rated it as poor or very poor.

#### **Recommendations:**

Based on the analysis, the following recommendations are suggested:

- 1) Improve Availability of Prescribed Books: Address concerns about the availability of prescribed books in the library by ensuring regular updates and acquisitions.
- 2) Enhance Conducive Teaching and Research Environment: Implement initiatives to improve the overall atmosphere, facilities, and resources to create a more conducive teaching and research environment.
- 3) Upgrade ICT Facilities: Consider upgrading ICT infrastructure to meet the evolving technological needs, providing modern equipment and reliable internet connectivity.
- 4) Continuous Improvement in Classroom Maintenance: Implement regular cleaning schedules, maintenance checks, and address reported issues promptly to create a comfortable learning environment.
- 5) Maintain a Focus on Positive Aspects: Acknowledge and maintain positive aspects such as teacher-friendly administration and opportunities for faculty development.

Continuous feedback and improvement efforts in these areas will contribute to an even more positive teaching and learning environment at Udai Pratap College, Varanasi. Regular assessments and open communication channels are recommended to ensure ongoing improvement.

IQAC Co-coordinator Coordinator Internal Quality Assurance Cell Uda: Proteo Autonomous College Vardidasi 221002

Date: 09-9-2020

## Udai Pratap College, Varanasi

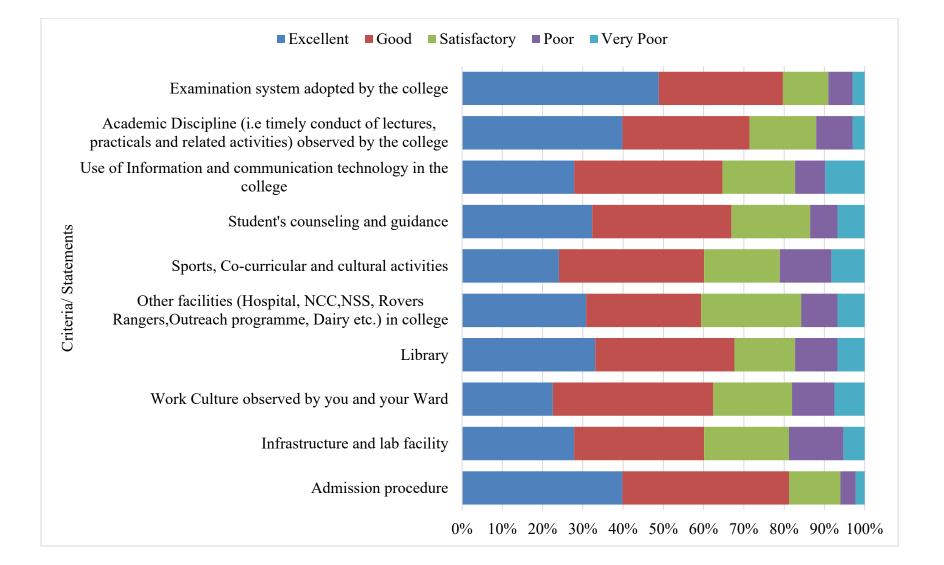
(An Autonomous Institution Affiliated to MGKVP, Varanasi)

### Parents' Feedback Analysis Report - 2019-2020

The Parents' Feedback Analysis Report for the academic session 2019-20 at Udai Pratap College, Varanasi, aims to evaluate the overall satisfaction and perception of students regarding various aspects of their educational experience. This report provides an analysis of the feedback received across different criteria and statements. The data collected through an online Google form embedded in college's website from students has been categorized into 15 criteria/statements. The responses have been analyzed on a scale ranging from "Excellent" to "Poor." The following report summarizes the findings, highlights strengths, and identifies areas for improvement.

		Responses					
S. No.	Criteria/ Statements	Excellent	Good	Satisfact orv	Poor	Very Poor	Total
1	Admission procedure (प्रवेश प्रक्रिया)	53	55	17	5	3	133
2	Infrastructure and lab facility. (बुनियादी ढांचा और प्रयोगशाला सुविधा)	37	43	28	18	7	133
3	Work Culture observed by you and your Ward. (आप और आपके वार्ड द्वारा महाविद्यालय की कार्य संस्कृति के बारे में अपना अनुभव)	30	53	26	14	10	133
4	Library (पुस्तकालय)	44	46	20	14	9	133
5	Other facilities (Hospital, NCC, NSS, Rovers Rangers, Outreach programme, Dairy etc.) provided by the college. (महाविद्यालय में प्रदान की जा रही अन्य सुविधाएं (हॉस्पिटल, एनसीसी, एनएसएस, रोवर्स रेंजर्स, आउटरीच प्रोग्राम, डेरी और अन्य)	41	38	33	12	9	133
6	Sports, Co-curricular and cultural activities. (स्पोर्ट्स, को -करिकुलर और सांस्कृतिक गतिविधियां)	32	48	25	17	11	133
7	Student counseling and guidance. (छात्रों को परामर्श और मार्गदर्शन)	43	46	26	9	9	133
8	Use of Information and communication technology in college. (महाविद्यालय में सूचना और संचार तकनीकी का प्रयोग)	37	49	24	10	13	133
9	Academic Discipline (i.e., timely conduct of lectures, practical and related activities) observed by the college. (अकादमिक अनुशासन (समय से कक्षाओं प्रैक्टिकल पुराने गतिविधियों का संचालन किया जाना))	53	42	22	12	4	133
10	Examination system adopted by the college. (महाविद्यालय की परीक्षा प्रणाली)	65	41	15	8	4	133

Summary sheet of Parents' Feedback 2019-20



Overall, 133 parents responded to the feedback regarding various aspects of Udai Pratap College. The criteria with the highest ratings include the examination system adopted by the college, admission procedure, and academic Discipline. The criteria with the lowest ratings include work culture, Sports, Co-curricular and cultural activities, and Use of Information and communication technology in college. The key observations and suggestions for improvement based on the feedback provided are summarized here.

#### **Key Observations:**

- Admission Procedure: Most parents (53%) find the admission procedure to be excellent. A significant portion (41%) also rates it as good. Only a small percentage (5%) expressed dissatisfaction, indicating a generally positive view on the admission process.
- 2) Infrastructure and Lab Facility: While 37% rated the infrastructure and lab facilities as excellent, 43% considered it good. A noteworthy portion (28%) expressed a satisfactory opinion. However, there is room for improvement, with 25% giving ratings of poor or very poor.
- Work Culture: Parents' observations of the work culture vary, with 53% finding it good.
  30% rated it as excellent, but 24% expressed dissatisfaction (poor or very poor). The college may benefit from addressing concerns related to work culture.
- Library Services: A significant number of parents (44%) rated the library services as excellent. However, 23% found it either poor or very poor, suggesting potential areas for enhancement.
- 5) Other Facilities: While 41% considered the additional facilities excellent, 38% rated them as good. However, 21% expressed dissatisfaction, emphasizing the need for improvement in certain aspects.
- 6) **Sports, Co-curricular, and Cultural Activities:** Parents generally appreciate the sports and co-curricular activities, with 48% giving a good rating. However, 28% expressed concerns, indicating room for improvement in these areas.
- 7) **Student Counseling and Guidance:** A substantial percentage (43%) acknowledged excellent counseling and guidance. However, 18% expressed dissatisfaction, pointing to areas that may need attention.
- 8) Use of Information and Communication Technology (ICT): Parents appreciate the use of ICT, with 49% rating it as good. Still, 23% expressed concerns, suggesting potential areas for technological improvement.
- Academic Discipline: The majority (53%) of parents find academic discipline to be excellent. However, 16% expressed dissatisfaction, indicating potential areas for improvement.
- 10) **Examination System:** The examination system has received positive feedback, with 65% rating it as excellent. A smaller percentage (12%) expressed concerns, suggesting the need for continuous improvement.

#### Suggestions for Improvement:

- 1) Address concerns related to infrastructure and lab facilities to improve overall satisfaction.
- 2) Focus on improving the work culture to ensure a positive and motivating environment.
- 3) Address concerns related to library services to meet the diverse needs of students.
- 4) Strengthen sports and co-curricular activities to create a more vibrant and engaging campus life.
- 5) Continuously improve the use of ICT to align with modern educational standards.

These key observations and suggestions aim to provide actionable insights for Udai Pratap College, Varanasi, to enhance the overall educational experience for students and parents.

Date: 09-9-2020

IQAC Co-coordinator Coordinator

Internal Quality Assurance Coll Udai Pratap Autonomous College Varanasi-221002

*13*