Udai Pratap Autonomous College, Varanasi

1.4 Feedback Analysis Report

Session: 2022-23

Feedback Analysis Report 2022-23

Index

S/N	Name of Event	Page No.
1.	Students' Feedback Analysis Report	3
2.	Teachers' Feedback Analysis Report	7
3.	Parents' Feedback Analysis Report – 2018-19	10

Udai Pratap College, Varanasi

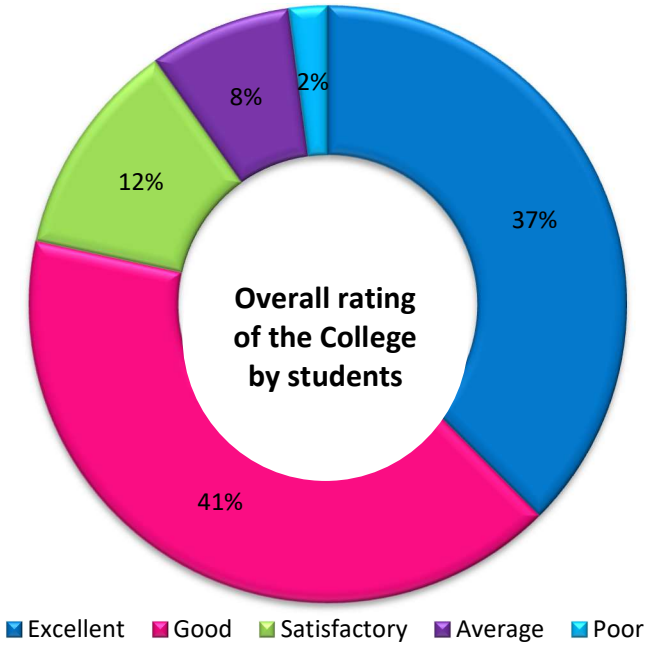
(An Autonomous Institution Affiliated to MGKVP, Varanasi)

Students' Feedback Analysis Report – 2022-2023

The Student Feedback Analysis Report for the academic session 2022-23 at Udai Pratap College, Varanasi, aims to evaluate the overall satisfaction and perception of students regarding various aspects of their educational experience. This report provides an analysis of the feedback received across different criteria and statements. The data collected through an online Google form embedded in college's website from students has been categorized into 15 criteria/statements. The responses have been analyzed on a scale ranging from "Excellent" to "Poor." The following report summarizes the findings, highlights strengths, and identifies areas for improvement.

Summary sheet of Students' Feedback 2022-23

S. No.	Criteria/ Statements	Responses					
		Excellent	Good	Satisfactory	Average	Poor	Total
1	Infrastructural facilities (Class room, Laboratory and other Campus facilities)	385	990	418	354	77	2224
2	Range of activities (Sports, NCC, NSS, Rovers Rangers, Outreach cultural activities and other Co-curricular activities)	482	950	392	321	79	2224
3	The courses studied by me are relevant and the contents are revised at reasonable intervals	431	1005	430	293	65	2224
4	Quality of Teaching	806	900	297	192	29	2224
5	E-Learning material and availability of online Teaching	443	909	434	317	121	2224
6	Library facilities	543	869	416	303	93	2224
7	Course Curriculum (Well Designed and updated)	488	1017	390	280	49	2224
8	The courses studied by me have enhanced my knowledge as well as my skills and capabilities.	508	1032	396	244	44	2224
9	The teacher guides for overall personality development of the students.	613	927	361	247	76	2224
10	Syllabus Covered by the teacher	550	945	393	256	80	2224
11	Regularity, punctuality & clarity of teachers in classroom.	761	935	298	189	41	2224
12	The teacher provides the opportunities to learn and grow	585	986	358	234	61	2224
13	Satisfaction on evaluation system (examination, Practical, viva-voce, assignment etc.) in your course.	657	1005	320	192	50	2224
14	Examination System	767	952	283	160	62	2224
15	Rate your college as compared to other colleges in your city.	834	910	262	171	47	2224



Overall, 2224 students responded to the feedback from regarding various aspects of Udai Pratap College. The following analysis presents a summary of the responses received for each criterion/statement and suggestions for improvement based on the feedback are provided.

1) **Infrastructural Facilities:** A significant portion of students (53.2%) rated the infrastructural facilities as "Good" or better, indicating a satisfactory level of satisfaction with the classrooms, laboratories, and other campus facilities. However, addressing the concerns of the 13.5% who rated it as "Poor" should be a priority.
2) **Cultural and Co-curricular activities:** The majority of students (61.5%) expressed satisfaction with the range of activities offered at the college, with 21.7% rating it as "Excellent." Expanding and promoting co-curricular activities may enhance the overall student experience.
3) **Relevance of Courses:** A substantial number of students (53.7%) found the courses and their contents relevant and reasonably updated. Continuous curriculum review and enhancement are essential to meet the expectations of all students.
4) **Quality of Teaching:** A significant percentage of students (36.2%) rated the quality of teaching as "Excellent," indicating a strong faculty performance. However, addressing the 9.1% who rated it as "Poor" should be a concern.
5) **E-Learning and Online Teaching:** The availability of e-learning materials and online teaching received mixed responses, with 20% rating it as "Poor." The institution should focus on improving digital resources and teaching methodologies to meet students' needs.

6) **Library Facilities:** The library facilities were rated positively by 35.2% of students, but 15.5% found them "Poor." Ensuring adequate resources and improving accessibility can enhance satisfaction.
7) **Course Curriculum:** Over 43.6% of students considered the course curriculum to be "Excellent." Updating and refining the curriculum as per industry trends and student feedback is crucial.
8) **Enhancement of Knowledge and Skills:** A substantial percentage (45.8%) felt that the courses enhanced their knowledge and skills. Efforts should be made to further enhance this aspect.
9) **Overall Personality Development:** A significant number of students (38.6%) believed that teachers guided their overall personality development effectively. This area has room for improvement.
10) **Syllabus Coverage:** Approximately 43.6% of students were satisfied with the syllabus coverage. Consistency in syllabus coverage across courses should be ensured.
11) **Regularity and Punctuality of Teachers:** A majority of students (52.5%) commended the regularity and punctuality of teachers. This positive aspect should be maintained.
12) **Opportunities for Learning and Growth:** Many students (44.4%) agreed that they were provided opportunities for learning and growth. Encouraging experiential learning and skill development can further enhance this.
13) **Evaluation System:** A notable portion (40.7%) expressed satisfaction with the evaluation system, while 9.1% rated it as "Poor." Transparency and fairness in evaluations should be emphasized.
14) **Examination System:** The examination system received mixed feedback, with 27.3% rating it as "Excellent" and 11.3% as "Poor." Continual assessment and improvement of examination processes are recommended.
15) **Comparative Rating:** A majority of students (37.5%) rated the college higher than other colleges in the city, indicating a sense of pride in their institution.

Recommendations:

Here are recommendations for improving the college based on the feedback comments from the students:

1) **Library and Study Resources:**
    a. Ensure that books in the library are readily available and easily accessible.
    b. Increase the collection of standard books in the library, especially those aligned with the New Education Policy (NEP).
    c. Provide books prepared according to NEP guidelines.
    d. Improve the availability of digital learning materials.
    e. Establish a digital learning platform for better access to educational resources.
2) **Classroom and Infrastructure:**

a. Repair and maintain classroom fans for a comfortable study environment.
b. Enhance classroom infrastructure, including desks, chairs, and whiteboards.
c. Regularly clean and maintain classrooms.
d. Ensure clean and well-maintained washrooms. Address water availability issues in classrooms and washrooms.
e. Focus on digitization in classrooms and educational materials.

3) **Laboratory Facilities:**
   a. Make laboratory equipment and machines available to each student.
   b. Increase lab facilities and resources.
   c. Address any water-related issues in laboratories.
   d. Maintain cleanliness and organization in laboratories.

4) **Student Services:**
   a. Offer educational tours to enhance learning experiences.
   b. Establish a college canteen with improved facilities.
   c. Provide a 15-minute lunch break during classes.
   d. Ensure that all students receive necessary apparatus in the lab.
   e. Promote interaction among teachers and students for a better learning environment.

5) **Student Safety and Security:**
   a. Close the boys' hostel due to safety concerns and incidents of indiscipline.
   b. Consider opening a police booth on campus to enhance student security.

6) **Miscellaneous:**
   a. Improve the parking system on campus.
   b. Address issues related to the quality of drinking water.
   c. Implement e-learning enhancements for a better digital learning experience.
   d. Maintain cleanliness in washrooms and ensure they are well-kept.

Conclusion:

The feedback analysis provides valuable insights into various aspects of Udai Pratap College's performance during the academic session 2022-23. While there are notable strengths to be proud of, there are also areas that require focused attention and improvement. The college should use this feedback to enhance the overall educational experience for its students and continue its journey towards academic excellence.

Date: 30-08-2023

IQAC Co-coordinator

Coordinator
Internal Quality Assurance Cell
Udai Pratap Autonomous College
Varanasi-221002

Udai Pratap College, Varanasi

(An Autonomous Institution Affiliated to MGKVP, Varanasi)

Teachers' Feedback Analysis Report – 2022-2023

The feedback survey was conducted among the faculty members of Udai Pratap College through a Google form embedded in the college's website to gather their perspectives on various criteria related to teaching and the college environment. The survey consisted of 13 questions on various academic as well as infrastructural aspects of the college with a response scale of five points ranging from "Excellent" to "Very Poor" for each criterion. Here is a summary of the responses received:

S. No.	Criteria	Excellent	Good	Satisfactory	Poor	Very Poor	Total
1	The courses / syllabi taught by me have a good balance between theory and application.	98	31	2	0	1	132
2	The objectives of the syllabi are well defined	102	28	1	0	1	132
3	The books/journals etc. prescribed are relevant, updated and cover the entire syllabi	93	35	3	0	1	132
4	The course / syllabi of the subjects taught by me increased my interest, knowledge, and perspective in the subject area	118	13	0	0	1	132
5	The college has given me full freedom of teaching such as group discussions, student seminar presentations and learners' participation	104	22	5	1	0	132
6	I have the freedom to adopt new techniques / strategies of testing and assessment of students	98	23	10	0	1	132
7	Tests and examinations are conducted well in time with proper coverage of all units in the syllabus	91	31	9	1	0	132
8	The prescribed books are available in the library	70	48	11	3	0	132
9	The environment in the College is conducive to teaching and research	68	43	18	3	0	132
10	The administration is teacher friendly	81	40	6	5	0	132
11	The college provides adequate opportunities and support (Orientation, Refresher and FDP) to faculty members for upgrading their skills and qualifications	92	29	10	1	0	132
12	ICT facilities in the college are adequate and satisfactory	49	48	29	5	1	132
13	The classrooms are clean and well maintained	63	47	14	8	0	132

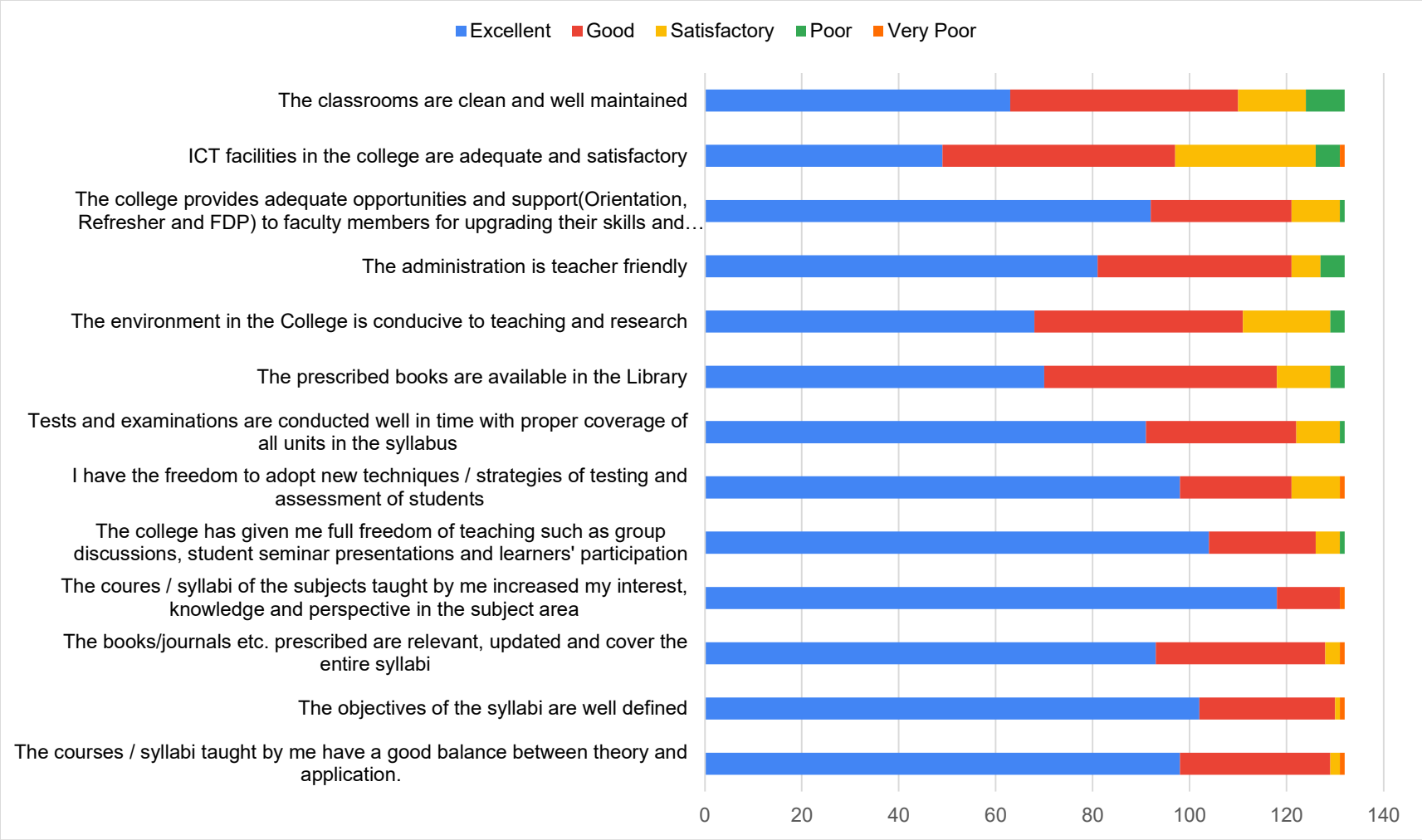


Fig 1: Graphical representation of rating by faculty members to different criteria

Analysis

Based on the feedback received, it is evident that the majority of the teachers expressed high levels of satisfaction across several criteria. The areas with the highest positive feedback include the balance between theory and application, well-defined syllabi objectives, and the relevance and coverage of prescribed books.

Furthermore, the feedback indicates that the college provides an environment conducive to teaching and research, offers opportunities and support for faculty development, and maintains a teacher-friendly administration.

However, some areas require attention and improvement. These include ensuring the availability of prescribed books in the library, enhancing ICT facilities, and addressing issues related to cleanliness and maintenance of classrooms.

The active participation of the teachers in providing their valuable feedback, which will assist in identifying areas of success and areas for improvement, is highly appreciated.

Suggestions:

As manifested in feedback received, the faculty members have indicated a need for improvement in the availability of prescribed books in the library, classroom cleanliness and maintenance, and the ICT facilities provided. For which the following improvements are suggested:

1. Websites that serve as online repositories for research journals (listed below) should be subscribed to by the college library.
    a. PubMed Central (PMC) - www.ncbi.nlm.nih.gov/pmc/
    b. Directory of Open Access Journals (DOAJ) - www.doaj.org
    c. JSTOR - www.jstor.org
    d. ScienceDirect - www.sciencedirect.com
    e. IEEE Xplore Digital Library - www.ieee.org/Xplore/home.jsp
    f. SpringerLink - link.springer.com
    g. Taylor & Francis Online - www.taylorandfrancis.com
    h. Wiley Online Library - onlinelibrary.wiley.com
    i. Elsevier's ScienceDirect - www.sciencedirect.com
    j. PLOS ONE - www.plos.org
2. Regular cleaning of classrooms and laboratories should be done.
3. A few more ICT enabled classrooms should be built.
4. Continuous dialogue and collaboration among faculty and administration to further enhance the teaching and learning environment should be encouraged.

Date: 23-08-2023

IQAC Coordinator

Coordinator
Internal Quality Assurance Cell
Udai Pratap Autonomous College
Varanasi-221002

Udai Pratap College, Varanasi

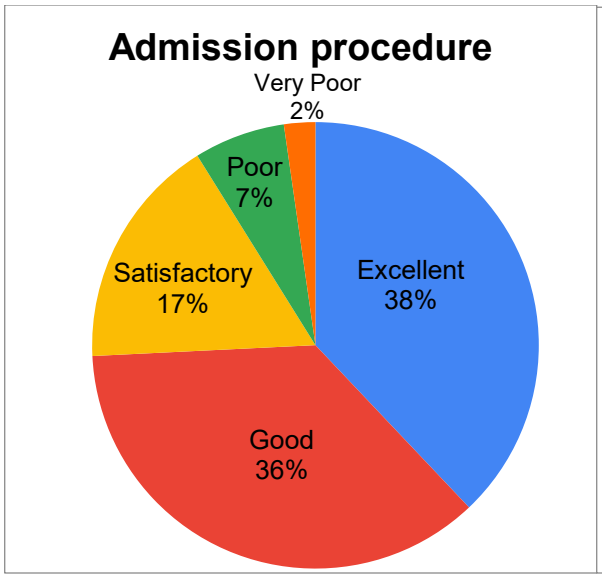
(An Autonomous Institution Affiliated to MGKVP, Varanasi)

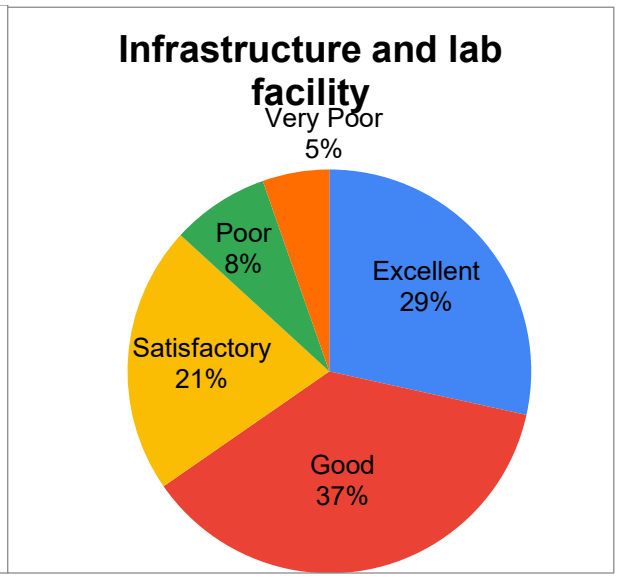
Parents' Feedback Analysis Report – 2022-2023

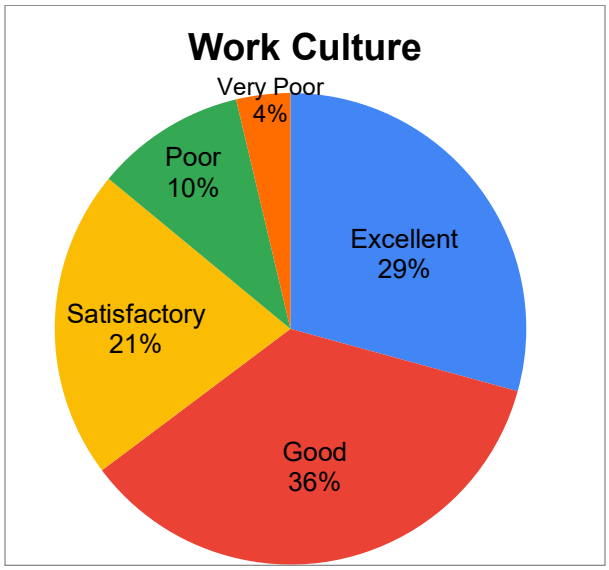
The feedback was collected through an online Google form embedded in college's website that assessed various aspects of the college, including admission procedures, infrastructure, work culture, library facilities, other facilities provided, sports and co-curricular activities, student counseling and guidance, use of information and communication technology, academic discipline, and the examination system. The responses were categorized into five levels: Excellent, Good, Satisfactory, Poor, and Very Poor.

Summary sheet of Parents' Feedback 2022-23

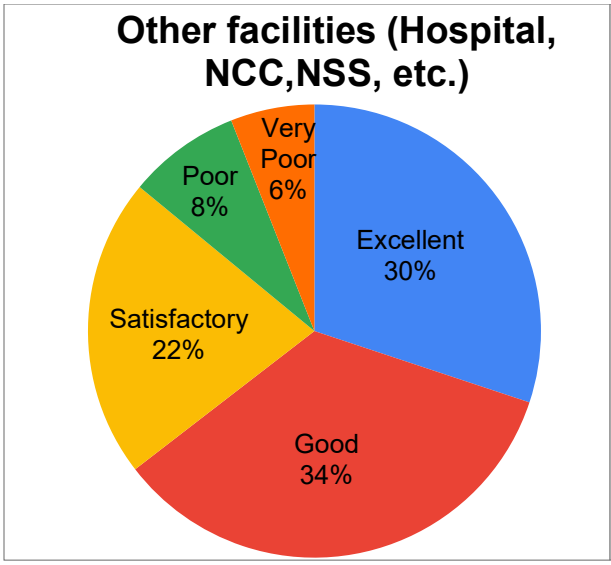
S. No.	Criteria/ Statements	Responses					
		Excellent	Good	Satisfactory	Poor	Very Poor	Total
1	Admission procedure (प्रवेश प्रक्रिया)	184	176	82	32	11	485
2	Infrastructure and lab facility. (बुनियादी ढांचा और प्रयोगशाला सुविधा)	138	179	104	38	26	485
3	Work Culture observed by you and your Ward. (आप और आपके वार्ड द्वारा महाविद्यालय की कार्य संस्कृति के बारे में अपना अनुभव)	142	172	103	50	18	485
4	Library (पुस्तकालय)	165	161	87	49	23	485
5	Other facilities (Hospital, NCC, NSS, Rovers Rangers, Outreach programme, Dairy etc.) provided by the college. (महाविद्यालय में प्रदान की जा रही अन्य सुविधाएं (हॉस्पिटल, एनसीसी, एनएसएस, रोवर्स रेंजर्स, आउटरीच प्रोग्राम, डेरी और अन्य)	146	167	104	39	29	485
6	Sports, Co-curricular and cultural activities. (स्पोर्ट्स, को -करिकुलर और सांस्कृतिक गतिविधियां)	146	139	103	53	44	485
7	Student counseling and guidance. (छात्रों को परामर्श और मार्गदर्शन)	177	160	87	34	27	485
8	Use of Information and communication technology in college. (महाविद्यालय में सूचना और संचार तकनीकी का प्रयोग)	188	152	80	36	29	485
9	Academic Discipline (i.e., timely conduct of lectures, practical and related activities) observed by the college. (अकादमिक अनुशासन (समय से कक्षाओं प्रैक्टिकल पुराने गतिविधियों का संचालन किया जाना))	180	173	73	35	22	483
10	Examination system adopted by the college. (महाविद्यालय की परीक्षा प्रणाली)	243	163	51	14	14	485

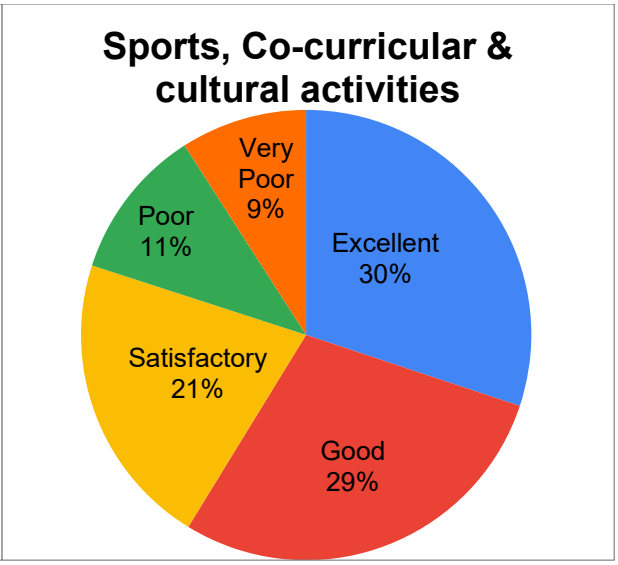

Admission procedure
Very Poor 2%
Poor 7%
Satisfactory 17%
Excellent 38%
Good 36%

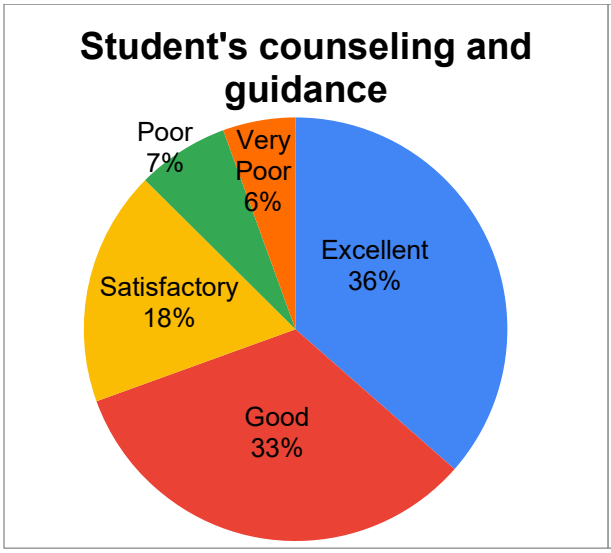

Infrastructure and lab facility
Very Poor 5%
Poor 8%
Excellent 29%
Satisfactory 21%
Good 37%

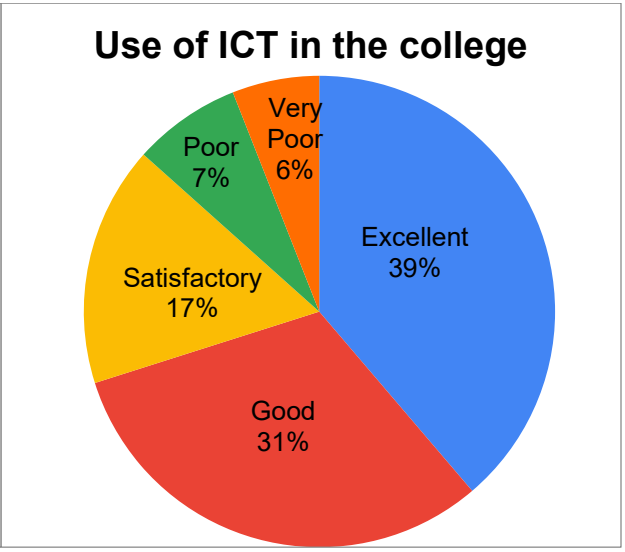

Work Culture
Very Poor 4%
Poor 10%
Excellent 29%
Satisfactory 21%
Good 36%

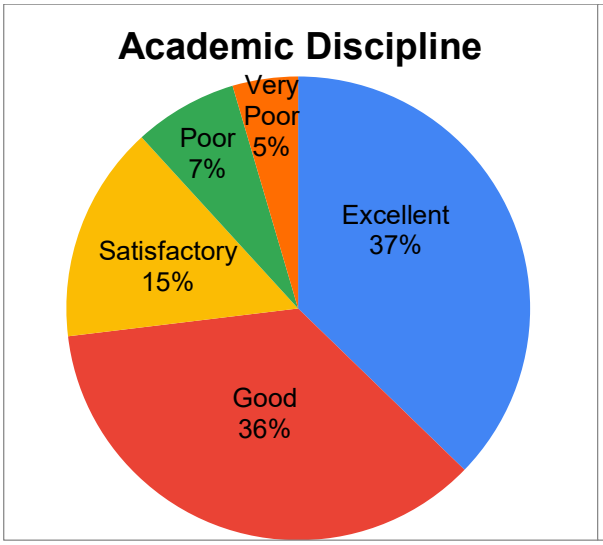
Library facility
Very Poor 5%
Poor 10%
Excellent 34%
Satisfact ory 18%
Good 33%

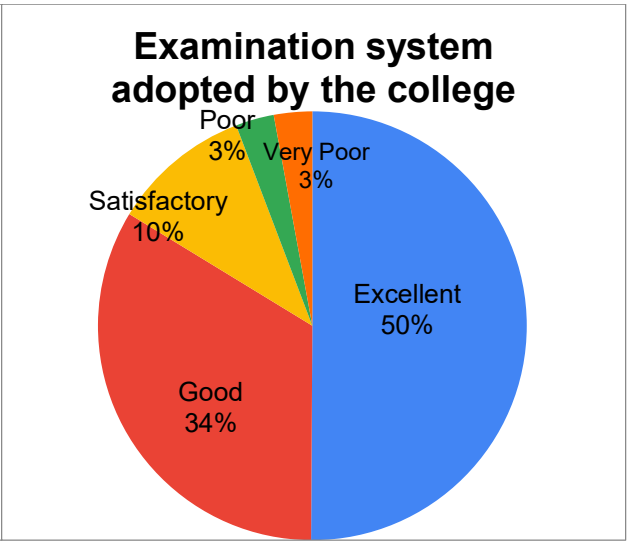

Other facilities (Hospital, NCC,NSS, etc.)
Very Poor 6%
Poor 8%
Excellent 30%
Satisfactory 22%
Good 34%


Sports, Co-curricular & cultural activities
Very Poor 9%
Poor 11%
Excellent 30%
Satisfactory 21%
Good 29%


Student's counseling and guidance
Poor 7%
Very Poor 6%
Excellent 36%
Satisfactory 18%
Good 33%


Use of ICT in the college
Very Poor 6%
Poor 7%
Excellent 39%
Satisfactory 17%
Good 31%


Academic Discipline
Very Poor 5%
Poor 7%
Excellent 37%
Satisfactory 15%
Good 36%


Examination system adopted by the college
Poor 3%
Very Poor 3%
Satisfactory 10%
Excellent 50%
Good 34%

Overall, 485 parents responded to the feedback from regarding various aspects of Udai Pratap College. The following analysis presents a summary of the responses received for each criterion/statement and suggestions for improvement based on the feedback provided.

1) **Admission Procedure:** The majority of parents (38%) found the admission procedure to be excellent, indicating a smooth and efficient process. However, there is room for improvement as a significant number of parents rated it as satisfactory (17%) or below. Streamlining the admission process and ensuring clear communication with applicants and their parents could enhance their experience.
2) **Infrastructure and Lab Facility:** The infrastructure and lab facilities received positive feedback from a majority of parents (67%) who rated them as excellent or good. However, a notable number of parents expressed concerns about the infrastructure, suggesting a need for improvements and maintenance. It is recommended to invest in upgrading the facilities and addressing any issues raised by the parents.
3) **Work Culture Observed by You and Your Ward:** The work culture observed by parents and their wards received generally positive ratings, with 65% of parents considering it excellent or good. However, a significant number of parents expressed dissatisfaction with the work culture, suggesting the need for a more supportive and conducive environment. It is recommended to assess and address the concerns raised, such as improving communication, fostering a positive atmosphere, and encouraging student engagement.
4) **Library:** The library received positive feedback from the majority of parents (67%) who rated it as excellent or good. However, a notable number of parents expressed concerns about the library facilities and services, suggesting a need for improvement. To enhance the library services, the college should consider expanding the collection of books, journals, and digital resources, ensuring better organization and accessibility, and providing additional seating and study spaces.
5) **Other Facilities (Hospital, NCC, NSS, Rovers Rangers, Outreach Programme, Dairy, etc.) Provided by the College:** The other facilities provided by the college received mixed feedback, with 64% of parents rating them as excellent or good. However, there were significant concerns raised regarding the availability and quality of some facilities. It is recommended to address these concerns and improve the overall provision of additional facilities, ensuring they meet the expectations and needs of the parents and students.
6) **Sports, Co-curricular, and Cultural Activities:** The sports, co-curricular, and cultural activities received positive feedback from the majority of parents (59%) who rated them as excellent or good. However, a considerable number of parents expressed dissatisfaction, suggesting the need for improvement in the variety, organization, and quality of these

activities. Expanding the options, enhancing participation, and promoting talent development could help address these concerns.

7) **Student's Counseling and Guidance:** Parents generally appreciated the student counseling and guidance provided by the college, with 36.58% rating it as excellent. However, a significant number of parents expressed concerns about the effectiveness and availability of counseling services. Strengthening the counseling department, increasing availability, and offering a wider range of guidance services could enhance the support provided to students.

8) **Use of Information and Communication Technology in the College:** The use of Information and Communication Technology (ICT) in the college received mixed feedback, with 70% of parents rating it as excellent or good. However, there were concerns raised about the adequacy and implementation of ICT tools. Improving the infrastructure, offering training programs for faculty and staff, and ensuring effective utilization of technology could address these concerns.

9) **Academic Discipline (i.e., Timely Conduct of Lectures, Practicals, and Related Activities) Observed by the College:** The College received positive feedback regarding academic discipline, with 73.36% of parents rating it as excellent or good. However, a notable number of parents expressed concerns about the timely conduct of lectures, practicals, and related activities. Strengthening the adherence to schedules, improving communication about changes, and ensuring smooth coordination among faculty members can enhance the academic experience.

10) **Examination System Adopted by the College:** The examination system adopted by the college received mostly positive feedback, with 84% of parents rating it as excellent. However, a small number of parents expressed concerns about the examination system, suggesting the need for a fair and transparent process. Ensuring clear guidelines, providing timely feedback, and enhancing the assessment methods can address these concerns.

Overall, the feedback from parents provides valuable insights into various aspects of the college. While many areas received positive ratings, there are areas that require attention and improvement. The college should focus on addressing the concerns raised by parents, implementing their suggestions, and continuously striving for excellence in all aspects of education and facilities provided. Regular feedback sessions, open communication, and a proactive approach to resolving issues will contribute to the continuous improvement of the college's services.

Date: 22-08-2023

IQAC Co-coordinator

Coordinator
Internal Quality Assurance Cell
Udai Pratap Autonomous College
Varanasi-221002

*****